

My IP 1.0

User Guide



Tension Software - We Make Software for Mac - Pomola.com

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Welcome to My IP

My IP let you see your public IP

My IP is a small utility that let you see your public IP, the address you are using to connect with the rest of the world via internet

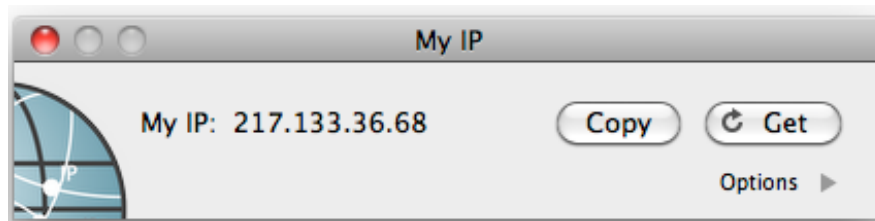
This is the address the others see you, as example when you connect with a web site, this site will report an access from this IP.

For some connection, this address is always the same (what is called a static IP address and usually a static IP address is used only if you really need them, as example to run a web server or a DNS server)

More often you have a dynamic IP address, which is different anytime you re-connect with your provider and is assigned to you by your provider at connection time.

In any case the rest of the world will see you with an IP, your IP, when you are connected.

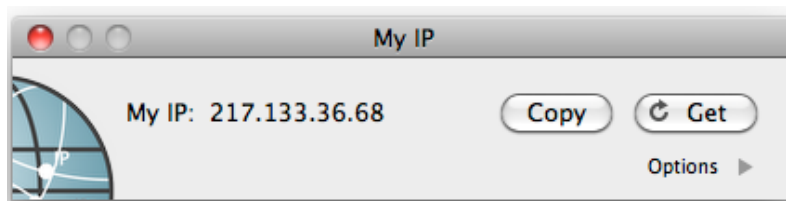
Do not make confusion with your public IP and the local IP you have inside a LAN (local area network) as example 192.168.1.18 these are two completely different IP.



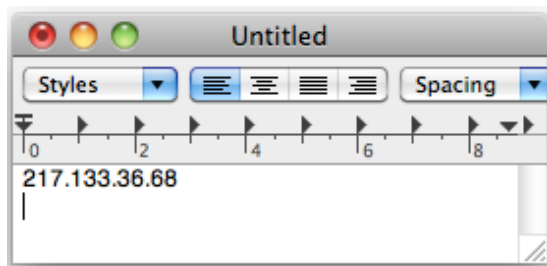
Getting Started with My IP

Run it

To see your IP simply launch My IP
It will display your public IP



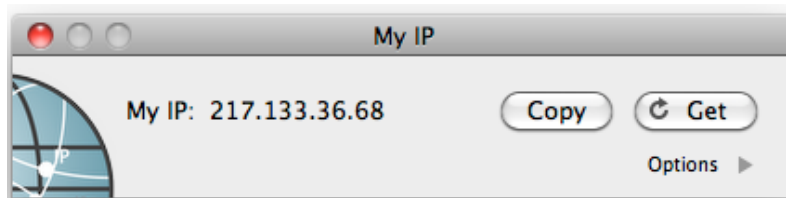
You can copy in the clipboard your IP clicking the 'Copy' button



Reference

Launch

My IP retrieves your public IP as long as you launch it.



It does it, contacting one of our servers and asking for your public IP. This is because if you are behind a router often it is almost impossible to know your IP, 'exiting' on the outer world let you see how the rest of the world see you. Our server will answer with your IP, which is promptly reported by the app.

To be sure you always get an answer we created a reliable redundant system. In case the application is not able to get your IP, you can open the options and select another server from the list.

At the moment (march 2011) the 4 servers are mapped on 2 physical different servers we maintain at www.Arpa.com (our internet division) and we plan in future to map them to 4 different physical servers to offer you even a more reliable and redundant system. In any case the current initial asset is enough to let you have a correct answer with a 99.99 % uptime service.

Options

To open the app options click the disclosure arrow in the window

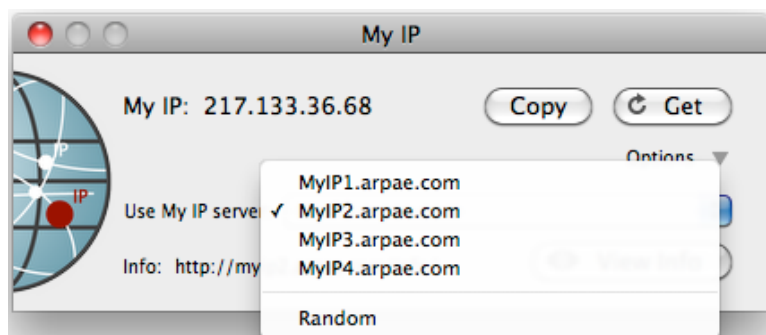


Via the options area you can change the used server to retrieve your IP. These servers are maintained directly by us at www.Arpa.com, our web server division we use to offer web hosting, we guarantee you that the software doesn't send any information to the server except the usual one sent when you contact a web server.

Our server answer with your public IP which is reported by the application.

In case the server doesn't work for some particular reason, you can always choose another form the list of our own servers.

We make our best effort to offer you a redundant reliable network of working servers, located in different places of the world to be sure at least on is always working.



The 'Random' option let you ask any time a different random server of the four in the list your IP.

Pressing the 'Get' button allows you to re-contact the server to ask again your IP.

Copy

The 'Copy' button let you copy in the clipboard your IP as reported by the application.

View Info

The 'View Info' button let you open in your browser the info page on the selected server, to have info about it and in general about www.Arpa.com network.

Help

My IP provides a standard help menu ...use the My IP Help command to access it! You can use the Help menu also to visit our site or contact us with the 'Web Site' command.

Available under the Help menu also a PDF user guide.

Support

You can also obtain support using the 'Email Support' command. An email will be prepared using your email client with the correct address to send to. Yes, we answer to your emails!